

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS

****VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS: UNLOCKING PROCESS EFFICIENCY****

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS OFFER A PRACTICAL AND INSIGHTFUL WAY TO VISUALIZE, ANALYZE, AND IMPROVE THE FLOW OF MATERIALS AND INFORMATION WITHIN ANY BUSINESS PROCESS. WHETHER YOU'RE IN MANUFACTURING, HEALTHCARE, SOFTWARE DEVELOPMENT, OR SERVICE INDUSTRIES, UNDERSTANDING HOW TO APPLY VALUE STREAM MAPPING (VSM) COMBINED WITH RELEVANT CALCULATIONS CAN TRANSFORM YOUR OPERATIONS BY IDENTIFYING WASTE, REDUCING LEAD TIMES, AND ENHANCING OVERALL PRODUCTIVITY.

IN THIS ARTICLE, WE'LL EXPLORE REAL-WORLD EXAMPLES OF VALUE STREAM MAPPING, DIVE INTO THE ESSENTIAL CALCULATIONS THAT BRING CLARITY TO PROCESS INEFFICIENCIES, AND PROVIDE ACTIONABLE TIPS TO HELP YOU HARNESS THE FULL POTENTIAL OF VSM IN YOUR ORGANIZATION.

WHAT IS VALUE STREAM MAPPING AND WHY ARE CALCULATIONS IMPORTANT?

VALUE STREAM MAPPING IS A LEAN-MANAGEMENT METHOD USED TO ANALYZE THE CURRENT STATE AND DESIGN A FUTURE STATE FOR A PROCESS FLOW. IT FOCUSES ON ALL THE STEPS REQUIRED TO DELIVER A PRODUCT OR SERVICE, HIGHLIGHTING BOTH VALUE-ADDED AND NON-VALUE-ADDED ACTIVITIES. HOWEVER, SIMPLY DRAWING A MAP ISN'T ENOUGH; INTEGRATING CALCULATIONS SUCH AS CYCLE TIME, TAKT TIME, LEAD TIME, AND PROCESS EFFICIENCY PROVIDES QUANTITATIVE INSIGHTS THAT FUEL EFFECTIVE DECISION-MAKING.

UNDERSTANDING THESE METRICS ALLOWS TEAMS TO PINPOINT BOTTLENECKS, EVALUATE CAPACITY, AND PRIORITIZE IMPROVEMENTS. CALCULATIONS ADD RIGOR TO THE VISUAL NARRATIVE OF VSM, MAKING IT A POWERFUL TOOL FOR CONTINUOUS IMPROVEMENT.

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS IN MANUFACTURING

MANUFACTURING ENVIRONMENTS HAVE TRADITIONALLY BEEN THE BIRTHPLACE OF VALUE STREAM MAPPING. LET'S CONSIDER A PRACTICAL EXAMPLE INVOLVING THE PRODUCTION OF CUSTOM FURNITURE.

EXAMPLE: CUSTOM FURNITURE PRODUCTION LINE

IMAGINE A COMPANY THAT PRODUCES CUSTOM WOODEN CHAIRS. THE MAIN STEPS INCLUDE:

- CUTTING WOOD
- ASSEMBLING CHAIR PARTS
- SANDING
- PAINTING
- QUALITY INSPECTION
- PACKAGING

TO MAP THIS PROCESS, WE GATHER DATA ON THE TIME TAKEN AT EACH STEP, INVENTORY LEVELS, AND WAIT TIMES.

PROCESS STEP	CYCLE TIME (MINUTES)	INVENTORY (UNITS)	LEAD TIME (MINUTES)
CUTTING	5	10	50

ASSEMBLING	8	5	40
SANDING	7	8	56
PAINTING	6	6	36
QUALITY INSPECTION	4	2	8
PACKAGING	3	4	12

USING THESE VALUES, WE CAN CALCULATE:

- **LEAD TIME (LT):** TIME A UNIT SPENDS IN THE SYSTEM, INCLUDING PROCESSING AND WAIT TIMES. FOR EXAMPLE, FOR CUTTING, $LT = INVENTORY \times CYCLE\ TIME = 10 \times 5 = 50$ MINUTES.
- **PROCESSING TIME (PT):** ACTUAL TIME SPENT WORKING ON THE PRODUCT, WHICH IS THE CYCLE TIME.
- **VALUE-ADDED TIME:** SUM OF CYCLE TIMES ACROSS ALL STEPS: $5 + 8 + 7 + 6 + 4 + 3 = 33$ MINUTES.
- **TOTAL LEAD TIME:** SUM OF ALL LEAD TIMES: $50 + 40 + 56 + 36 + 8 + 12 = 202$ MINUTES.

THIS REVEALS THAT WHILE THE ACTUAL WORK TAKES 33 MINUTES, THE PRODUCT SPENDS OVER 6 HOURS MOVING THROUGH THE SYSTEM, MUCH OF IT WAITING IN QUEUES OR INVENTORY.

CALCULATING TAKT TIME FOR DEMAND ALIGNMENT

TAKT TIME IS THE PACE AT WHICH PRODUCTS MUST BE COMPLETED TO MEET CUSTOMER DEMAND. SUPPOSE THE COMPANY RECEIVES AN ORDER FOR 30 CHAIRS PER 8-HOUR SHIFT (480 MINUTES).

$TAKT\ TIME = AVAILABLE\ PRODUCTION\ TIME / CUSTOMER\ DEMAND$
 $= 480\ MINUTES / 30\ CHAIRS$
 $= 16\ MINUTES\ PER\ CHAIR$

SINCE THE CYCLE TIMES FOR INDIVIDUAL STEPS RANGE FROM 3 TO 8 MINUTES, THE ASSEMBLY LINE CAN MEET DEMAND IF THE PROCESSES ARE BALANCED PROPERLY. HOWEVER, THE LEAD TIME IS MUCH LARGER, INDICATING DELAYS PRIMARILY CAUSED BY INVENTORY AND WAIT TIMES.

APPLYING VALUE STREAM MAPPING WITH CALCULATIONS IN HEALTHCARE

VALUE STREAM MAPPING IS NOT JUST FOR FACTORIES; HEALTHCARE PROVIDERS USE IT TO IMPROVE PATIENT FLOW, REDUCE WAIT TIMES, AND OPTIMIZE RESOURCE UTILIZATION.

EXAMPLE: OUTPATIENT CLINIC PATIENT FLOW

CONSIDER AN OUTPATIENT CLINIC WHERE A PATIENT UNDERGOES REGISTRATION, TRIAGE, CONSULTATION, LAB TESTS, AND BILLING. THE PROCESS TIMES AND WAITING TIMES ARE AS FOLLOWS:

STEP	PROCESS TIME (MINUTES)	WAITING TIME (MINUTES)
REGISTRATION	5	10
TRIAGE	7	15
CONSULTATION	20	25
LAB TESTS	15	30
BILLING	10	5

- TOTAL PROCESS TIME = $5 + 7 + 20 + 15 + 10 = 57$ MINUTES
- TOTAL WAITING TIME = $10 + 15 + 25 + 30 + 5 = 85$ MINUTES
- TOTAL LEAD TIME = PROCESS TIME + WAITING TIME = 142 MINUTES

THIS TELLS US PATIENTS SPEND ONLY AROUND 40% OF THEIR TIME RECEIVING CARE, WHILE 60% IS SPENT WAITING.

CALCULATING PROCESS EFFICIENCY

$$\text{PROCESS EFFICIENCY} = (\text{VALUE-ADDED TIME} / \text{TOTAL LEAD TIME}) \times 100 \\ = (57 / 142) \times 100 \approx 40.1\%$$

THIS LOW EFFICIENCY SUGGESTS PLENTY OF ROOM FOR IMPROVEMENT, SUCH AS BETTER SCHEDULING, CROSS-TRAINING STAFF, OR STREAMLINING LAB TESTS.

SOFTWARE DEVELOPMENT EXAMPLE: VALUE STREAM MAPPING WITH CALCULATIONS

IN SOFTWARE DEVELOPMENT, VALUE STREAM MAPPING HELPS IDENTIFY DELAYS IN THE DEVELOPMENT PIPELINE, FROM CODE CREATION TO DEPLOYMENT.

EXAMPLE: FEATURE DEVELOPMENT FLOW

A COMPANY TRACKS THE FOLLOWING STAGES:

- REQUIREMENTS GATHERING: 3 DAYS
- DESIGN: 5 DAYS
- DEVELOPMENT: 10 DAYS
- TESTING: 7 DAYS
- DEPLOYMENT: 2 DAYS

ADDITIONALLY, THERE ARE WAITING PERIODS BETWEEN STAGES:

- BETWEEN REQUIREMENTS AND DESIGN: 2 DAYS
- BETWEEN DESIGN AND DEVELOPMENT: 4 DAYS
- BETWEEN DEVELOPMENT AND TESTING: 3 DAYS
- BETWEEN TESTING AND DEPLOYMENT: 1 DAY

CALCULATIONS:

- TOTAL VALUE-ADDED TIME = $3 + 5 + 10 + 7 + 2 = 27$ DAYS
- TOTAL WAITING TIME = $2 + 4 + 3 + 1 = 10$ DAYS
- TOTAL LEAD TIME = $27 + 10 = 37$ DAYS

CYCLE TIME AND LEAD TIME IMPACT

- **CYCLE TIME** REFLECTS THE TIME TAKEN TO COMPLETE EACH PHASE.
- **LEAD TIME** REPRESENTS TOTAL ELAPSED TIME TO DELIVER A FEATURE.

HERE, THE WAITING PERIODS ADD MORE THAN A THIRD OF THE LEAD TIME, INDICATING BOTTLENECKS IN HAND-OFFS AND APPROVALS.

BY CALCULATING THESE METRICS, THE TEAM CAN FOCUS ON REDUCING WAITING TIMES BY OVERLAPPING STAGES OR AUTOMATING HAND-OFFS, THEREBY ACCELERATING DELIVERY.

TIPS FOR CREATING EFFECTIVE VALUE STREAM MAPS WITH CALCULATIONS

CREATING A USEFUL VALUE STREAM MAP IS MORE THAN JUST DRAWING BOXES AND ARROWS. HERE ARE SOME TIPS TO MAXIMIZE THE EFFECTIVENESS OF YOUR VSM EFFORTS:

- **COLLECT ACCURATE DATA:** MEASURE CYCLE TIMES, INVENTORY, AND WAIT TIMES DIRECTLY ON THE SHOP FLOOR OR PROCESS AREA TO AVOID ASSUMPTIONS.
- **ENGAGE CROSS-FUNCTIONAL TEAMS:** INVOLVE REPRESENTATIVES FROM ALL DEPARTMENTS TO GET A COMPLETE PICTURE AND BUY-IN FOR IMPROVEMENTS.
- **FOCUS ON CUSTOMER DEMAND:** USE TAKT TIME TO ALIGN THE PROCESS FLOW WITH ACTUAL DEMAND, ENSURING BALANCED WORKLOADS.
- **HIGHLIGHT NON-VALUE-ADDED ACTIVITIES:** USE CALCULATIONS TO DISTINGUISH BETWEEN VALUE-ADDED AND WASTEFUL STEPS.
- **UPDATE AND ITERATE:** VALUE STREAM MAPS ARE LIVING DOCUMENTS. REVISIT THEM REGULARLY TO TRACK IMPROVEMENTS AND ADJUST AS NEEDED.

INTERPRETING CALCULATIONS TO DRIVE LEAN IMPROVEMENTS

CALCULATIONS IN VALUE STREAM MAPPING ARE THE BACKBONE OF LEAN THINKING. THEY HELP IDENTIFY:

- **BOTTLENECKS:** STEPS WHERE CYCLE TIME EXCEEDS TAKT TIME.
- **EXCESS INVENTORY:** HIGH INVENTORY LEVELS LEAD TO LONGER LEAD TIMES AND INCREASED COSTS.
- **PROCESS IMBALANCES:** SOME PROCESSES MAY BE OVERBURDENED WHILE OTHERS REMAIN UNDERUTILIZED.
- **WAITING TIME IMPACT:** EXCESSIVE WAITING INDICATES POOR FLOW AND OPPORTUNITIES FOR PROCESS REDESIGN.

BY INTERPRETING THESE DATA POINTS, ORGANIZATIONS CAN IMPLEMENT TARGETED LEAN STRATEGIES SUCH AS:

- REDUCING BATCH SIZES
- IMPLEMENTING PULL SYSTEMS
- STANDARDIZING WORK PROCEDURES
- AUTOMATING REPETITIVE TASKS
- IMPROVING COMMUNICATION BETWEEN DEPARTMENTS

REAL-WORLD SUCCESS STORIES USING VALUE STREAM MAPPING

MANY COMPANIES HAVE ACHIEVED REMARKABLE RESULTS BY APPLYING VALUE STREAM MAPPING WITH CALCULATIONS. FOR EXAMPLE, A GLOBAL AUTOMOTIVE MANUFACTURER REDUCED ITS ORDER-TO-DELIVERY TIME BY 40% AFTER IDENTIFYING AND ELIMINATING UNNECESSARY INVENTORY BUFFERS THROUGH VSM ANALYSIS. SIMILARLY, A HOSPITAL CUT PATIENT DISCHARGE TIMES IN HALF BY MAPPING OUT THE DISCHARGE PROCESS AND CALCULATING WHERE DELAYS OCCURRED, LEADING TO BETTER COORDINATION AMONG STAFF.

THESE EXAMPLES EMPHASIZE HOW COMBINING VISUAL MAPPING WITH SOLID NUMBERS HELPS ORGANIZATIONS UNCOVER HIDDEN INEFFICIENCIES THAT MIGHT OTHERWISE GO UNNOTICED.

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS PROVIDE A STRUCTURED WAY TO UNCOVER INEFFICIENCIES AND SEIZE

OPPORTUNITIES FOR IMPROVEMENT. BY INTEGRATING QUANTITATIVE DATA WITH A VISUAL FLOW, TEAMS CAN MAKE INFORMED DECISIONS THAT ENHANCE PRODUCTIVITY, REDUCE WASTE, AND ULTIMATELY DELIVER GREATER VALUE TO CUSTOMERS. WHETHER YOU'RE OPTIMIZING A PRODUCTION LINE, STREAMLINING PATIENT CARE, OR ACCELERATING SOFTWARE DELIVERY, APPLYING VSM THOUGHTFULLY CAN BE A GAME-CHANGER IN YOUR CONTINUOUS IMPROVEMENT JOURNEY.

FREQUENTLY ASKED QUESTIONS

WHAT IS VALUE STREAM MAPPING AND HOW ARE CALCULATIONS INCORPORATED IN ITS EXAMPLES?

VALUE STREAM MAPPING (VSM) IS A LEAN-MANAGEMENT METHOD USED TO ANALYZE AND DESIGN THE FLOW OF MATERIALS AND INFORMATION REQUIRED TO BRING A PRODUCT OR SERVICE TO A CUSTOMER. CALCULATIONS IN VSM EXAMPLES OFTEN INCLUDE CYCLE TIME, LEAD TIME, PROCESS TIME, TAKT TIME, AND INVENTORY LEVELS TO IDENTIFY BOTTLENECKS AND WASTE.

CAN YOU PROVIDE A SIMPLE EXAMPLE OF VALUE STREAM MAPPING WITH CALCULATIONS?

A SIMPLE VSM EXAMPLE MIGHT INVOLVE A MANUFACTURING PROCESS WITH THREE STEPS: CUTTING, ASSEMBLY, AND PACKAGING. IF CUTTING TAKES 5 MINUTES PER UNIT, ASSEMBLY 10 MINUTES, AND PACKAGING 3 MINUTES, THE TOTAL PROCESS TIME IS 18 MINUTES. IF THE CUSTOMER DEMAND IS 1 UNIT EVERY 6 MINUTES, THE TAKT TIME IS 6 MINUTES, SHOWING THE PROCESS IS SLOWER THAN DEMAND AND NEEDS IMPROVEMENT.

HOW DO YOU CALCULATE TAKT TIME IN A VALUE STREAM MAPPING EXAMPLE?

TAKT TIME IS CALCULATED BY DIVIDING THE AVAILABLE PRODUCTION TIME BY CUSTOMER DEMAND. FOR EXAMPLE, IF A FACTORY OPERATES 480 MINUTES PER DAY AND CUSTOMER DEMAND IS 80 UNITS PER DAY, THEN $\text{Takt Time} = 480 / 80 = 6$ MINUTES PER UNIT. THIS SETS THE PACE FOR THE PRODUCTION PROCESS.

WHAT ROLE DO LEAD TIME AND CYCLE TIME CALCULATIONS PLAY IN VALUE STREAM MAPPING EXAMPLES?

LEAD TIME REPRESENTS THE TOTAL TIME FROM ORDER TO DELIVERY, WHILE CYCLE TIME IS THE TIME TO COMPLETE ONE UNIT OF WORK AT A PROCESS STEP. IN VSM, CALCULATING BOTH HELPS IDENTIFY DELAYS AND INEFFICIENCIES. FOR INSTANCE, IF LEAD TIME IS MUCH LONGER THAN CYCLE TIME, IT INDICATES EXCESSIVE WAITING OR INVENTORY BETWEEN STEPS.

HOW CAN VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS HELP IMPROVE PROCESS EFFICIENCY?

BY PERFORMING CALCULATIONS SUCH AS TAKT TIME, CYCLE TIME, AND LEAD TIME IN VSM EXAMPLES, ORGANIZATIONS CAN PINPOINT BOTTLENECKS, BALANCE WORKLOADS, REDUCE WAIT TIMES, AND ELIMINATE WASTE. THIS DATA-DRIVEN APPROACH FACILITATES TARGETED IMPROVEMENTS THAT ALIGN PRODUCTION WITH CUSTOMER DEMAND, ENHANCING OVERALL EFFICIENCY.

ADDITIONAL RESOURCES

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS: A DEEP DIVE INTO PROCESS OPTIMIZATION

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS OFFER A COMPELLING INSIGHT INTO HOW ORGANIZATIONS VISUALIZE AND ENHANCE THEIR WORKFLOWS TO ELIMINATE WASTE AND BOOST EFFICIENCY. AS A KEY TOOL IN LEAN MANUFACTURING AND PROCESS IMPROVEMENT METHODOLOGIES, VALUE STREAM MAPPING (VSM) PROVIDES A STRUCTURED APPROACH TO IDENTIFYING BOTTLENECKS, REDUNDANT STEPS, AND OPPORTUNITIES FOR STREAMLINING OPERATIONS. THIS ARTICLE EXPLORES PRACTICAL EXAMPLES OF VALUE STREAM MAPPING ACCOMPANIED BY DETAILED CALCULATIONS, SHEDDING LIGHT ON HOW BUSINESSES CAN

TRANSLATE VISUAL DATA INTO ACTIONABLE IMPROVEMENTS.

UNDERSTANDING VALUE STREAM MAPPING IN CONTEXT

VALUE STREAM MAPPING IS A VISUAL TECHNIQUE THAT TRACES THE FLOW OF MATERIALS AND INFORMATION THROUGH THE ENTIRE PRODUCTION PROCESS OR SERVICE DELIVERY. UNLIKE TRADITIONAL PROCESS MAPPING, VSM NOT ONLY CHARTS EACH STEP BUT ALSO QUANTIFIES TIME, INVENTORY LEVELS, AND PROCESS EFFICIENCY. THE ULTIMATE GOAL IS TO DISTINGUISH BETWEEN VALUE-ADDED AND NON-VALUE-ADDED ACTIVITIES, ENABLING ORGANIZATIONS TO FOCUS RESOURCES ON WHAT TRULY BENEFITS THE END CUSTOMER.

IN PRACTICE, VALUE STREAM MAPS INCORPORATE KEY METRICS SUCH AS CYCLE TIME, TAKT TIME, LEAD TIME, AND INVENTORY LEVELS. THESE METRICS FORM THE BASIS FOR CALCULATIONS THAT PINPOINT INEFFICIENCIES AND PROPOSE IMPROVEMENTS. BY REVIEWING EXAMPLES ENRICHED WITH SUCH CALCULATIONS, PROFESSIONALS GAIN A CLEARER UNDERSTANDING OF HOW VSM TRANSCENDS MERE DOCUMENTATION TO BECOME A STRATEGIC TOOL.

KEY COMPONENTS AND METRICS IN VALUE STREAM MAPPING

BEFORE DELVING INTO REAL-WORLD EXAMPLES, IT IS ESSENTIAL TO OUTLINE THE PRIMARY COMPONENTS AND METRICS USED IN VALUE STREAM MAPPING CALCULATIONS:

- **CYCLE TIME (CT):** THE TIME TAKEN TO COMPLETE ONE UNIT OF WORK AT A PROCESS STEP.
- **TAKT TIME:** THE RATE AT WHICH A PRODUCT MUST BE COMPLETED TO MEET CUSTOMER DEMAND.
- **LEAD TIME:** THE TOTAL TIME FROM ORDER PLACEMENT TO DELIVERY, INCLUDING PROCESSING AND WAITING TIMES.
- **PROCESS TIME:** ACTUAL TIME SPENT PROCESSING A UNIT.
- **INVENTORY LEVELS:** NUMBER OF UNITS WAITING BETWEEN STEPS, REPRESENTING WORK-IN-PROGRESS (WIP).
- **FIRST PASS YIELD (FPY):** PERCENTAGE OF UNITS THAT PASS THROUGH A PROCESS WITHOUT REWORK.

THESE ELEMENTS FORM THE BACKBONE OF VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS, ALLOWING EVALUATORS TO QUANTIFY INEFFICIENCIES AND SIMULATE IMPROVEMENTS.

EXAMPLE 1: MANUFACTURING ASSEMBLY LINE

CONSIDER A SIMPLIFIED ASSEMBLY LINE FOR ELECTRONIC GADGETS COMPRISING THREE MAJOR STEPS: COMPONENT ASSEMBLY, QUALITY INSPECTION, AND PACKAGING. THE CUSTOMER DEMAND IS 240 UNITS PER DAY, AND THE FACTORY OPERATES 8 HOURS DAILY.

- **STEP 1 - COMPONENT ASSEMBLY:** CYCLE TIME = 1.5 MINUTES/UNIT, INVENTORY BETWEEN STEPS = 30 UNITS
- **STEP 2 - QUALITY INSPECTION:** CYCLE TIME = 2 MINUTES/UNIT, INVENTORY = 20 UNITS
- **STEP 3 - PACKAGING:** CYCLE TIME = 1 MINUTE/UNIT, INVENTORY = 10 UNITS

CALCULATIONS:

1. TAKT TIME:

TO MEET DAILY DEMAND, TAKT TIME = AVAILABLE PRODUCTION TIME / CUSTOMER DEMAND
 $= (8 \text{ HOURS} \times 60 \text{ MINUTES}) / 240 \text{ UNITS} = 480 / 240 = 2 \text{ MINUTES/UNIT}$

2. CYCLE TIME VS. TAKT TIME COMPARISON:

- COMPONENT ASSEMBLY: $1.5 \text{ MIN} < 2 \text{ MIN}$ (MEETS TAKT)
- QUALITY INSPECTION: $2 \text{ MIN} = 2 \text{ MIN}$ (ON TAKT)
- PACKAGING: $1 \text{ MIN} < 2 \text{ MIN}$ (MEETS TAKT)

3. LEAD TIME (APPROXIMATE):

LEAD TIME = SUM OF CYCLE TIMES + WAITING TIME (INVENTORY $\times$ CYCLE TIME OF DOWNSTREAM PROCESS)

FOR WAITING TIME, ASSUME INVENTORY WAITS BEFORE PROCESSING:

- WAITING AFTER COMPONENT ASSEMBLY = $30 \text{ UNITS} \times 2 \text{ MIN}$ (INSPECTION CYCLE TIME) = 60 MIN

- WAITING AFTER QUALITY INSPECTION = $20 \text{ UNITS} \times 1 \text{ MIN}$ (PACKAGING CYCLE TIME) = 20 MIN

TOTAL LEAD TIME = $(1.5 + 2 + 1) \times 240 \text{ UNITS} + 60 + 20 = (4.5 \times 240) + 80 = 1080 + 80 = 1160$
MINUTES $\approx 19.3 \text{ HOURS}$

THIS EXAMPLE HIGHLIGHTS THAT WHILE CYCLE TIMES ALIGN WELL WITH TAKT TIME, THE SIGNIFICANT INVENTORY BETWEEN STEPS INFLATES LEAD TIME, INDICATING EXCESS WAITING AND POTENTIAL OVERPRODUCTION.

EXAMPLE 2: HEALTHCARE PATIENT FLOW

IN A HOSPITAL OUTPATIENT CLINIC, VALUE STREAM MAPPING IS APPLIED TO THE PATIENT CHECK-IN AND CONSULTATION PROCESS. THE OBJECTIVE IS TO REDUCE PATIENT WAIT TIMES AND OPTIMIZE RESOURCE USE.

- **CHECK-IN PROCESS:** CYCLE TIME = 5 MINUTES/PATIENT, AVERAGE QUEUE = 4 PATIENTS
- **CONSULTATION:** CYCLE TIME = 15 MINUTES/PATIENT, AVERAGE QUEUE = 3 PATIENTS
- **CHECKOUT:** CYCLE TIME = 3 MINUTES/PATIENT, AVERAGE QUEUE = 2 PATIENTS

CALCULATIONS:

1. LEAD TIME PER PATIENT:

LEAD TIME = SUM OF CYCLE TIMES + WAITING TIME (QUEUE $\times$ CYCLE TIME)

WAITING TIME AT CHECK-IN = $4 \times 5 = 20 \text{ MIN}$

WAITING TIME AT CONSULTATION = $3 \times 15 = 45 \text{ MIN}$

WAITING TIME AT CHECKOUT = $2 \times 3 = 6 \text{ MIN}$

TOTAL LEAD TIME = $(5 + 15 + 3) + (20 + 45 + 6) = 23 + 71 = 94 \text{ MINUTES}$

2. PROCESS EFFICIENCY:

VALUE-ADDED TIME = 15 MIN (CONSULTATION)

NON-VALUE-ADDED TIME = $94 - 15 = 79 \text{ MIN}$

EFFICIENCY = $(\text{VALUE-ADDED TIME} / \text{LEAD TIME}) \times 100 = (15 / 94) \times 100 \approx 15.96\%$

THIS EXAMPLE STARKLY DEMONSTRATES HOW WAITING TIMES DOMINATE THE PATIENT EXPERIENCE AND HOW VALUE STREAM MAPPING CALCULATIONS CAN QUANTIFY INEFFICIENCIES IN SERVICE DELIVERY.

COMPARING VALUE STREAM MAPPING CALCULATIONS ACROSS INDUSTRIES

ONE REMARKABLE ASPECT OF VALUE STREAM MAPPING IS ITS ADAPTABILITY ACROSS DIVERSE SECTORS, FROM MANUFACTURING TO HEALTHCARE AND SOFTWARE DEVELOPMENT. WHILE THE CORE METRICS REMAIN CONSISTENT, THE INTERPRETATION OF DATA AND IMPROVEMENT STRATEGIES VARY.

- **MANUFACTURING:** EMPHASIS ON CYCLE TIME BALANCE, INVENTORY REDUCTION, AND TAKT TIME ALIGNMENT TO MANAGE PRODUCTION FLOW.
- **HEALTHCARE:** FOCUS ON MINIMIZING PATIENT WAIT TIMES, STREAMLINING INFORMATION FLOW, AND OPTIMIZING RESOURCE ALLOCATION.
- **SOFTWARE DEVELOPMENT:** USE OF VSM TO IDENTIFY DELAYS IN CODING, TESTING, AND DEPLOYMENT PHASES; CALCULATION OF LEAD TIME FOR FEATURE DELIVERY.

BY ANALYZING VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS FROM MULTIPLE INDUSTRIES, ORGANIZATIONS CAN BORROW BEST PRACTICES AND TAILOR THEIR CONTINUOUS IMPROVEMENT INITIATIVES MORE EFFECTIVELY.

PROS AND CONS OF USING CALCULATIONS IN VALUE STREAM MAPPING

INTEGRATING PRECISE CALCULATIONS INTO VALUE STREAM MAPPING PROVIDES QUANTIFIABLE EVIDENCE TO SUPPORT PROCESS CHANGES, YET IT ALSO INTRODUCES SOME CHALLENGES.

- **PROS:**
 - ENABLES OBJECTIVE IDENTIFICATION OF BOTTLENECKS.
 - FACILITATES DATA-DRIVEN DECISION-MAKING.
 - HELPS PREDICT IMPACT OF PROPOSED IMPROVEMENTS THROUGH SIMULATION.
 - SUPPORTS ALIGNMENT WITH CUSTOMER DEMAND AND BUSINESS GOALS.
- **CONS:**
 - REQUIRES ACCURATE DATA COLLECTION, WHICH CAN BE TIME-CONSUMING.
 - CALCULATIONS MAY OVERSIMPLIFY COMPLEX PROCESSES IF NOT CONTEXTUALIZED PROPERLY.
 - OVEREMPHASIS ON METRICS MIGHT OVERLOOK QUALITATIVE FACTORS LIKE EMPLOYEE MORALE.

UNDERSTANDING THESE ADVANTAGES AND LIMITATIONS IS CRUCIAL WHEN APPLYING VALUE STREAM MAPPING EXAMPLES WITH

CALCULATIONS TO ENSURE BALANCED AND EFFECTIVE PROCESS IMPROVEMENTS.

ADVANCED CALCULATIONS: CYCLE EFFICIENCY AND PROCESS CAPACITY

BEYOND BASIC CALCULATIONS, ADVANCED METRICS CAN PROVIDE DEEPER INSIGHTS. CYCLE EFFICIENCY, FOR INSTANCE, MEASURES THE RATIO OF PROCESS TIME TO LEAD TIME, HIGHLIGHTING THE PROPORTION OF TIME SPENT ON VALUE-ADDED ACTIVITIES. PROCESS CAPACITY CALCULATIONS ESTIMATE THE MAXIMUM OUTPUT POSSIBLE GIVEN CURRENT CONSTRAINTS.

CYCLE EFFICIENCY CALCULATION EXAMPLE:

USING THE MANUFACTURING ASSEMBLY LINE EXAMPLE:

$\text{CYCLE EFFICIENCY} = (\text{SUM OF PROCESS TIMES} / \text{LEAD TIME}) \times 100$

$\text{PROCESS TIMES} = 1.5 + 2 + 1 = 4.5 \text{ MINUTES PER UNIT}$

$\text{LEAD TIME PER UNIT} = \text{TOTAL LEAD TIME} / \text{UNITS} = 1160 \text{ MINUTES} / 240 \text{ UNITS} \approx 4.83 \text{ MINUTES/UNIT}$

$\text{CYCLE EFFICIENCY} = (4.5 / 4.83) \times 100 \approx 93.17\%$

A CYCLE EFFICIENCY ABOVE 90% INDICATES A HIGHLY PRODUCTIVE PROCESS, BUT THE INFLATED LEAD TIME DUE TO INVENTORY SUGGESTS ROOM FOR IMPROVEMENT IN FLOW RATHER THAN PROCESSING SPEED.

PROCESS CAPACITY CALCULATION:

PROCESS CAPACITY IS OFTEN LIMITED BY THE SLOWEST STEP (BOTTLENECK). IN THE ASSEMBLY EXAMPLE, QUALITY INSPECTION HAS A CYCLE TIME EQUAL TO TAKT TIME (2 MINUTES), MAKING IT THE BOTTLENECK.

$\text{DAILY CAPACITY} = \text{AVAILABLE TIME} / \text{BOTTLENECK CYCLE TIME}$
 $= 480 \text{ MINUTES} / 2 \text{ MINUTES} = 240 \text{ UNITS PER DAY}$

THIS MATCHES CUSTOMER DEMAND, INDICATING THE LINE IS BALANCED AT CURRENT THROUGHPUT BUT VULNERABLE TO VARIATION.

IMPLEMENTING VALUE STREAM MAPPING WITH CALCULATIONS: BEST PRACTICES

TO MAXIMIZE THE UTILITY OF VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS, ORGANIZATIONS SHOULD CONSIDER THE FOLLOWING:

1. **ACCURATE DATA COLLECTION:** USE TIME STUDIES, OBSERVATION, AND SYSTEM DATA TO CAPTURE REAL PROCESS METRICS.
2. **CROSS-FUNCTIONAL COLLABORATION:** INVOLVE STAKEHOLDERS FROM ALL PROCESS AREAS TO VALIDATE FINDINGS.
3. **ITERATIVE IMPROVEMENT:** REGULARLY UPDATE MAPS AND CALCULATIONS AS PROCESSES EVOLVE.
4. **VISUALIZATION TOOLS:** LEVERAGE SOFTWARE SOLUTIONS THAT INTEGRATE MAPPING AND CALCULATION CAPABILITIES FOR CLARITY.
5. **FOCUS ON CUSTOMER VALUE:** PRIORITIZE CHANGES THAT ENHANCE QUALITY, REDUCE DELAYS, AND INCREASE SATISFACTION.

ADHERING TO THESE PRINCIPLES ENSURES THAT VALUE STREAM MAPPING TRANSCENDS THEORETICAL EXERCISE AND BECOMES A CATALYST FOR MEASURABLE PROCESS EXCELLENCE.

VALUE STREAM MAPPING EXAMPLES WITH CALCULATIONS ILLUSTRATE NOT JUST WHERE INEFFICIENCIES LIE BUT HOW QUANTIFIABLE METRICS GUIDE TARGETED IMPROVEMENTS. BY EXAMINING PRACTICAL SCENARIOS ACROSS INDUSTRIES AND APPLYING RIGOROUS ANALYSIS, ORGANIZATIONS UNLOCK THE POTENTIAL TO TRANSFORM COMPLEX WORKFLOWS INTO STREAMLINED, CUSTOMER-CENTRIC OPERATIONS. THIS BLEND OF VISUALIZATION AND CALCULATION REMAINS A CORNERSTONE OF LEAN AND CONTINUOUS IMPROVEMENT STRATEGIES WORLDWIDE.

Value Stream Mapping Examples With Calculations

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